

Data Protection Solutions

IT@Spectrum is an award-winning information management and print technology business based in Hull. They have been helping companies in Humberside, Yorkshire and the North East make significant savings in time and money by implementing automated business management and print processes for over 30 years.



| | |
|-----------|--|
| Client: | IT@Spectrum |
| Location: | Hull |
| Products: | HSM Classic 225.2 shredder & HSM SECURIO P36 |

The Facts

Having already trusted HSM in the past, IT@Spectrum had GDPR in mind when asking them to help provide an appropriate solution, to help with the security of documents in their new building.

Formerly based in offices near the centre of Hull, IT@Spectrum already had an HSM Classic 225.2 shredder which had reliably been providing all their shredding needs at security level P-4 for well over 10 years. Due to their continued success and growth, in 2017 the company moved into The View, their new landmark office building overlooking the iconic Humber Bridge.

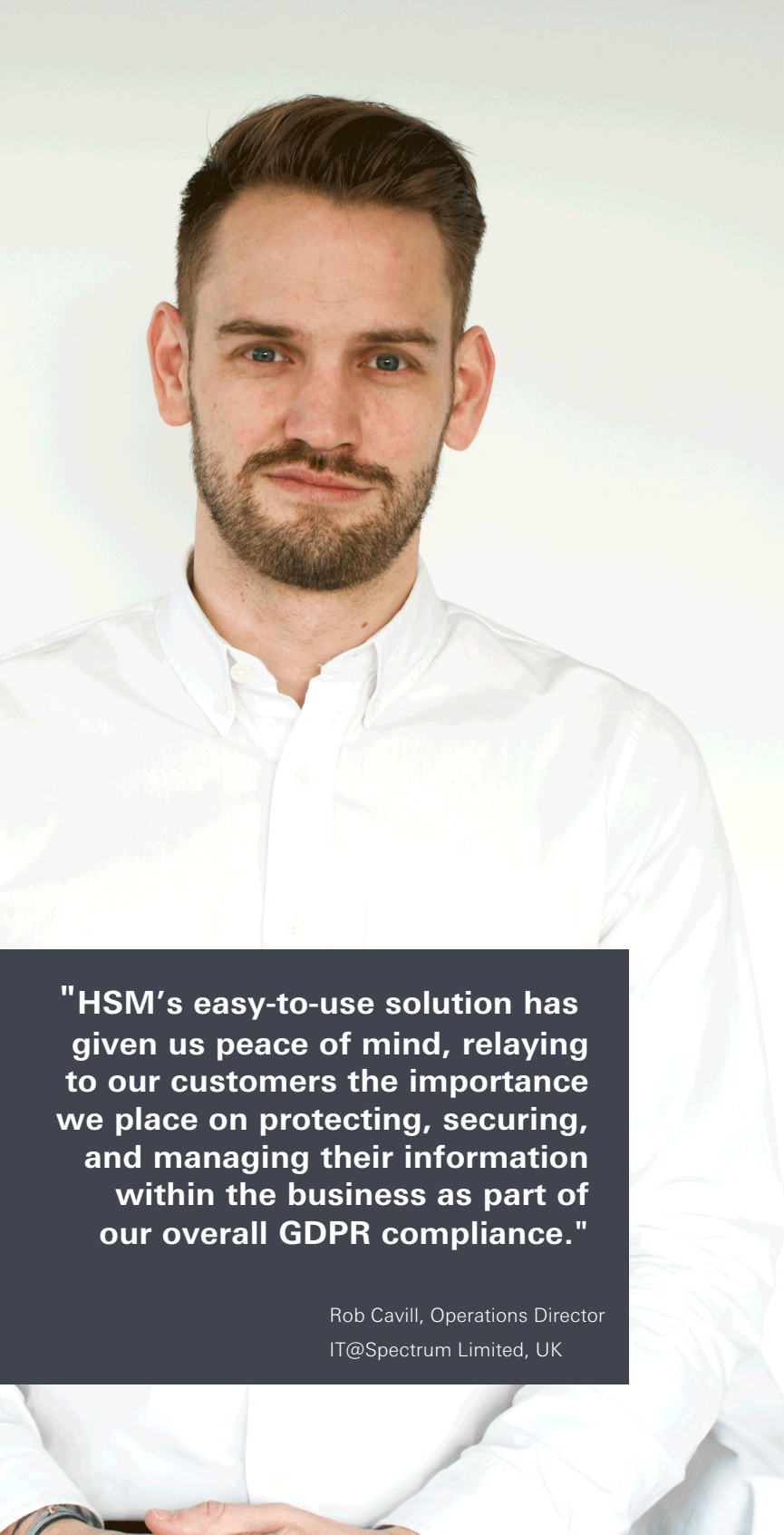
As part of this move they were joined in the building by sister company - The One Point, a mobile communications solutions provider. The move allowed them to implement a working showroom throughout the building and they encouraged their customers to make use of on-site meeting & training facilities. In the first year they had over 2,300 visitors to the building. This, combined with the upcoming GDPR regulations, presented Operations Director Rob Cavill with a number of issues around the security of their documents in use throughout the building.

The Solution

Rob managed the overall office move and addressed these issues by implementing two key policies as soon as they occupied the new building.

Firstly, in order to keep the entire office tidy and to prevent any confidential documents being left unattended, they implemented a clean desk policy across the whole building. Secondly, they did not equip the new office with wastepaper bins and executed a 'shred all' policy. This meant that any piece of paper which would have been put into a wastepaper bin to shred later, was now shredded immediately when it was no longer required.

With an open plan layout, Rob moved their existing HSM Classic 225.2 shredder to the service floor and purchased a new HSM SECURIO P36 shredder. The new shredder was installed in the middle of the sales and management floor. Rob chose security level P-4, recognising that this cut size gives a good combination of shredding security and a high level of sheet capacity performance. P-4 security with a powerful departmental machine, means that shredding is very quick and easy for everyone in the building.



"HSM's easy-to-use solution has given us peace of mind, relaying to our customers the importance we place on protecting, securing, and managing their information within the business as part of our overall GDPR compliance."

Rob Cavill, Operations Director
IT@Spectrum Limited, UK

The Result

IT@Spectrum and The One Point have been in their new offices for just over a year and have ensured it is well kept.

Their staff also understand the importance of disposing of all unwanted documents in a timely manner, since the new shredder was installed. With the central location of the shredders on both floors, staff now dispose of waste paper, as soon as it is no longer required on a little and often basis. This ensures all documents containing personal or company confidential information are immediately rendered secure.

This policy ensures IT@Spectrum are data protection compliant as they have adopted a 'shred all' strategy across their workforce. They also have peace of mind knowing that HSM shredders are made to last, just like the HSM Classic 225.2 shredder which they had installed over 10 years ago.



IT@SPECTRUM

HSM®